

VOLKSWAGEN

RANKED 7TH OUT OF 32 OEMS RANKED 6TH OUT OF 18 NON-LUXURY BRANDS

Monthly Review Volume: 25% of score

16.36

HEALTH SCORE

Lifetime Review Volume: <u>15% of scor</u>e

754

4.5

Star Rating: 30% of score



80/100

Response Rate: 30% of score

TOPIC COMPARISON TABLE

The chart below displays the most common topics discussed in reviews, and how often these topics come up in positive and negative reviews for this brand

POSITIVE REVIEWS NEGATIVE REVIEWS

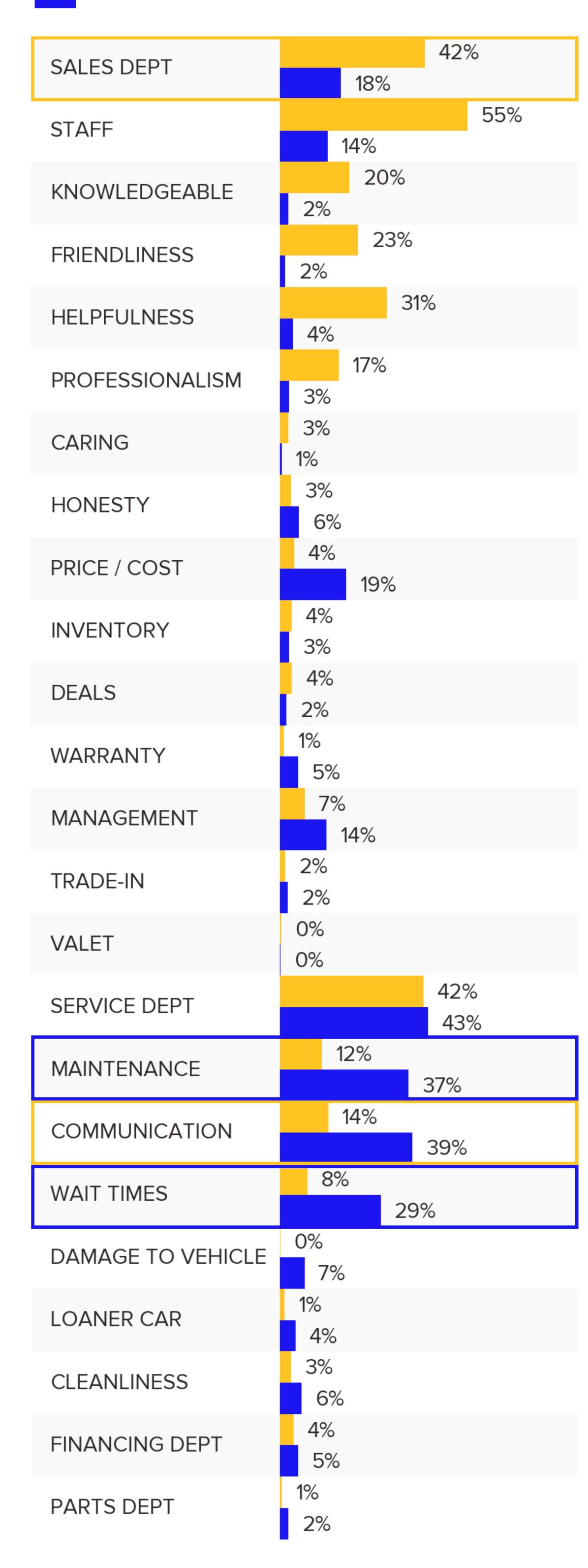
STRENGTHS

High monthly review volume at 16.4

SALES DEPT is mentioned in 18.56% of negative reviews, 23.75% below

WEAKNESSES

MAINTENANCE comes up in 37.21% of negative reviews, 13.29% above benchmark



benchmark

COMMUNICATION is mentioned in 13.72% of positive reviews, 20.37% above benchmark

RIVALRY

Volkswagen v. Ford Health Scores



In positive reviews of **COMMUNICATION**

WAIT TIMES come up in 28.71% of negative reviews, 11.76% above benchmark

MODEL REPUTATIONS

Volkswagen Tiguan

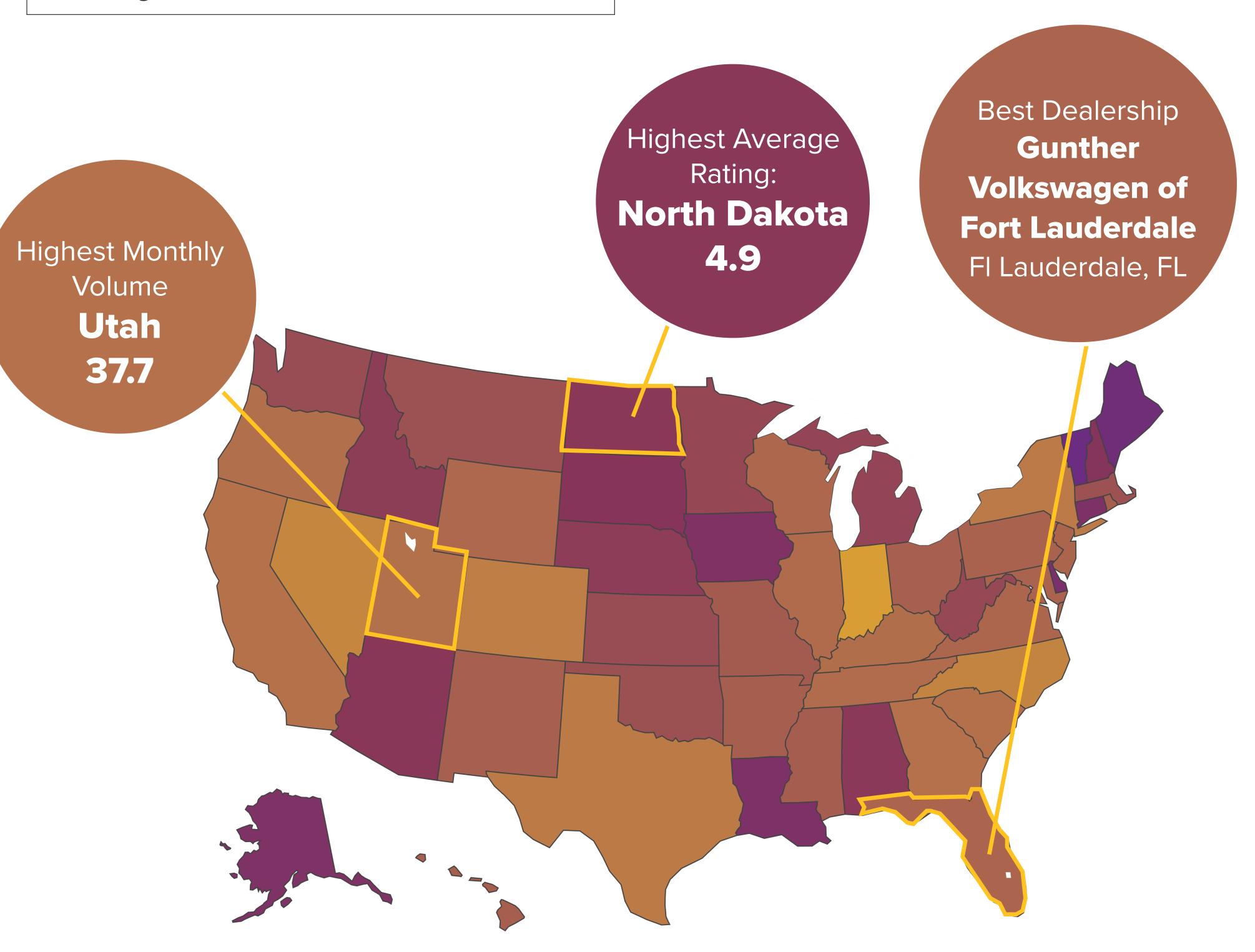
4.63 Average Rating

Rank 10/31 rated model of the top-selling models list

REGIONAL STANDOUTS

The map below displays average health score by state for this brand

Volkswagen is **+20.37%** above benchmark, while Ford is **-2.38%** below average



Average Health Score

0 10 20 30 40 50 60 70 80 90 100

19