HEALTH SCORE

77/100

# 

RANKED 11<sup>TH</sup> OUT OF 32 OEMS
RANKED 7<sup>TH</sup> OUT OF 18 NON-LUXURY BRANDS

12.18

Monthly Review Volume: 25% of score

828

**Lifetime Review** 

Volume:

15% of score

Star Rating:

30% of score

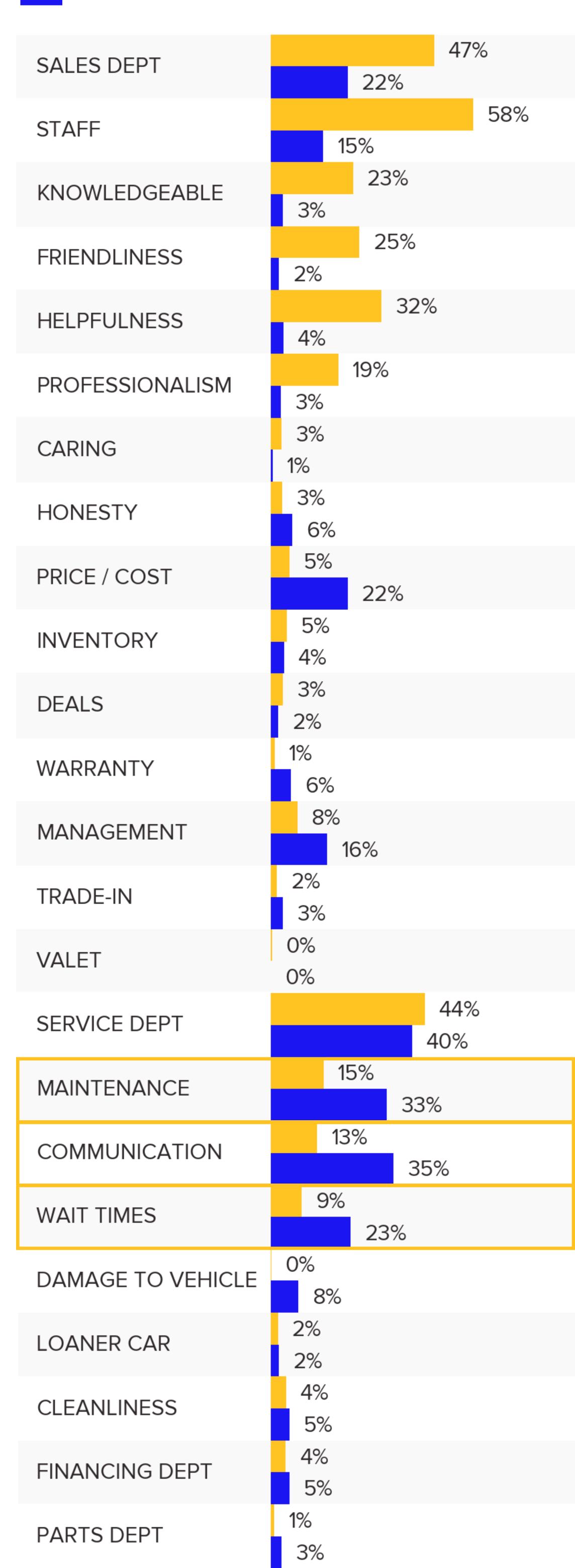
96%

Response Rate: 30% of score

# **TOPIC COMPARISON TABLE**

The chart below displays the most common topics discussed in reviews, and how often these topics come up in positive and negative reviews for this brand

POSITIVE REVIEWS
NEGATIVE REVIEWS



# **STRENGTHS**

**MAINTENANCE** comes up in 15.01% of positive reviews, 20.68% above benchmark

**COMMUNICATION** comes up in 13.16% of positive reviews, 15.45% above benchmark

**WAIT TIMES** comes up in 22.27% of negative reviews, 13.31% below benchmark

### WEAKNESSES

No obvious weakness. The best way for Subaru to move up the ranks is to increase monthly and lifetime volume

Regionally, Hawaii and Wyoming have low review volume

Subaru has **22/50** states under the industry monthly review volume benchmark

### **MODEL REPUTATIONS**

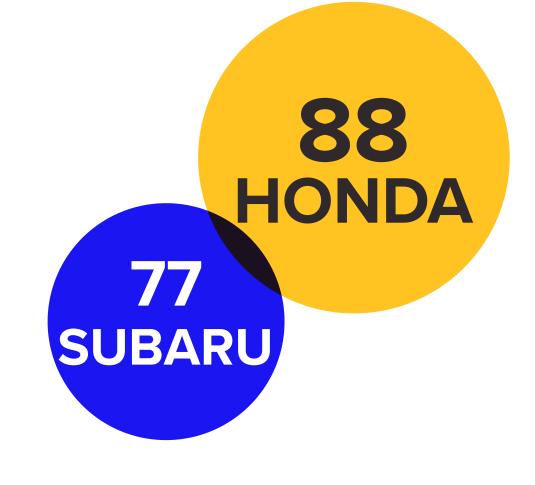
#### Subaru Outback

**4.67** Average Rating

Rank 7/31 rated model of the top-selling models list

## **RIVALRY**

Subaru v. Honda Health Scores



Subaru outperforms Honda by **18.78**% in positive mentions of **COMMUNICATION** 

60

40

30

50

80

90

100

70

#### **REGIONAL STANDOUTS**

The map below displays average health score by state for this brand

