# 

RANKED 4<sup>TH</sup> OUT OF **32** OEMS
RANKED 2<sup>ND</sup> OUT OF **18** NON-LUXURY BRANDS

HEALTH SCORE

88/100

17.23

Monthly Review Volume: 25% of score

1,401

**Lifetime Review** 

Volume:

15% of score

Star Rating: 30% of score

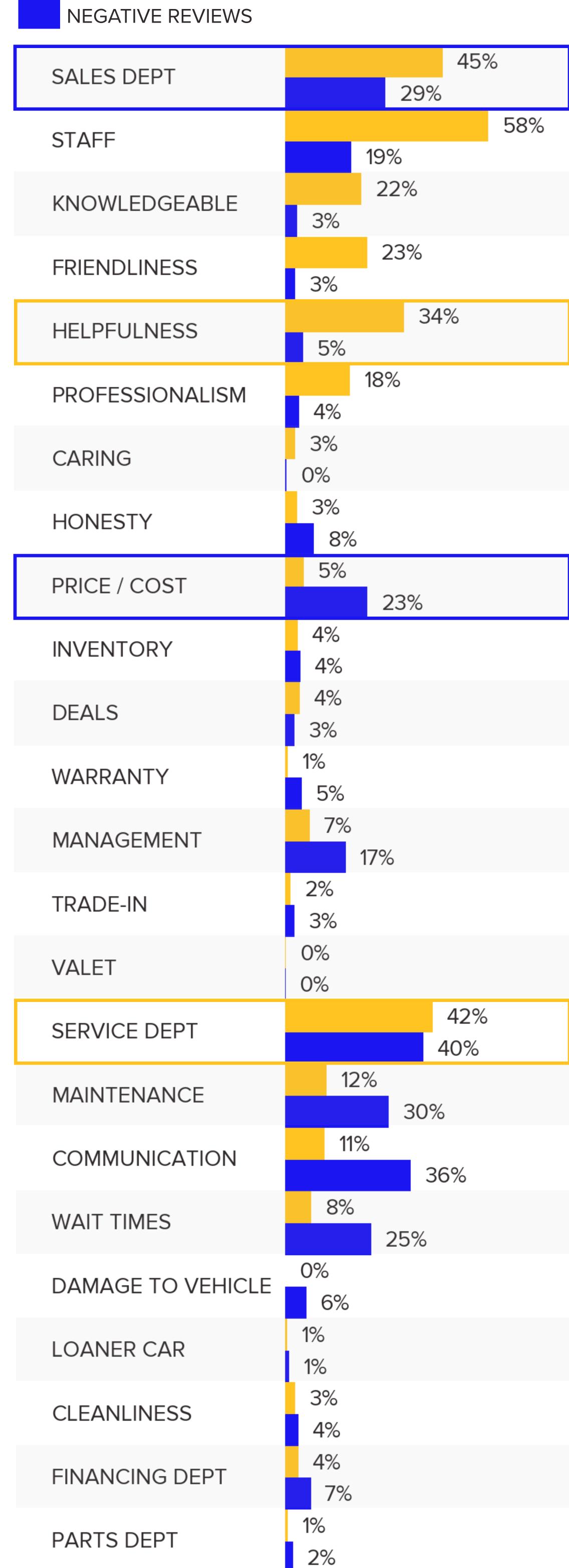
94%

Response Rate: 30% of score

### **TOPIC COMPARISON TABLE**

The chart below displays the most common topics discussed in reviews, and how often these topics come up in positive and negative reviews for this brand

POSITIVE REVIEWS
NEGATIVE REVIEWS



# **STRENGTHS**

**HELPFULNESS** is mentioned in 34.68% of positive reviews, 12.13% above benchmark

**SERVICE DEPT** is mentioned in 38.82% of negative reviews, 12.18% below benchmark

# **MODEL REPUTATIONS**

#### Honda CR-V

4.63 Average Rating

**Rank** 11/31 rated model of the top-selling models list

# **REGIONAL STANDOUTS**

The map below displays average health score by state for this brand

## WEAKNESSES

**SALES DEPARTMENT** is mentioned in 29.48% of negative reviews, 21.08% above benchmark

PRICE/COST is mentioned in 24.77% of negative reviews, 19.81% above benchmark

# **RIVALRY**

Honda v. Nissan Health Scores



Honda avg lifetime review volume: **1,402**Nissan avg monthly review volume: **1,247** 

Honda response rate: **94%**Nissan response rate: **96%** 

