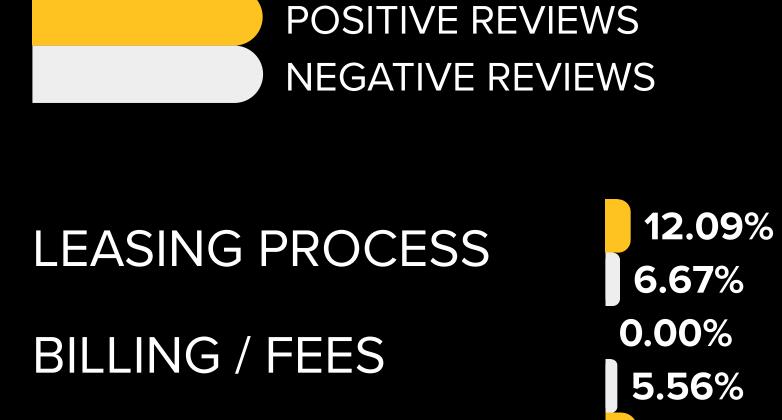
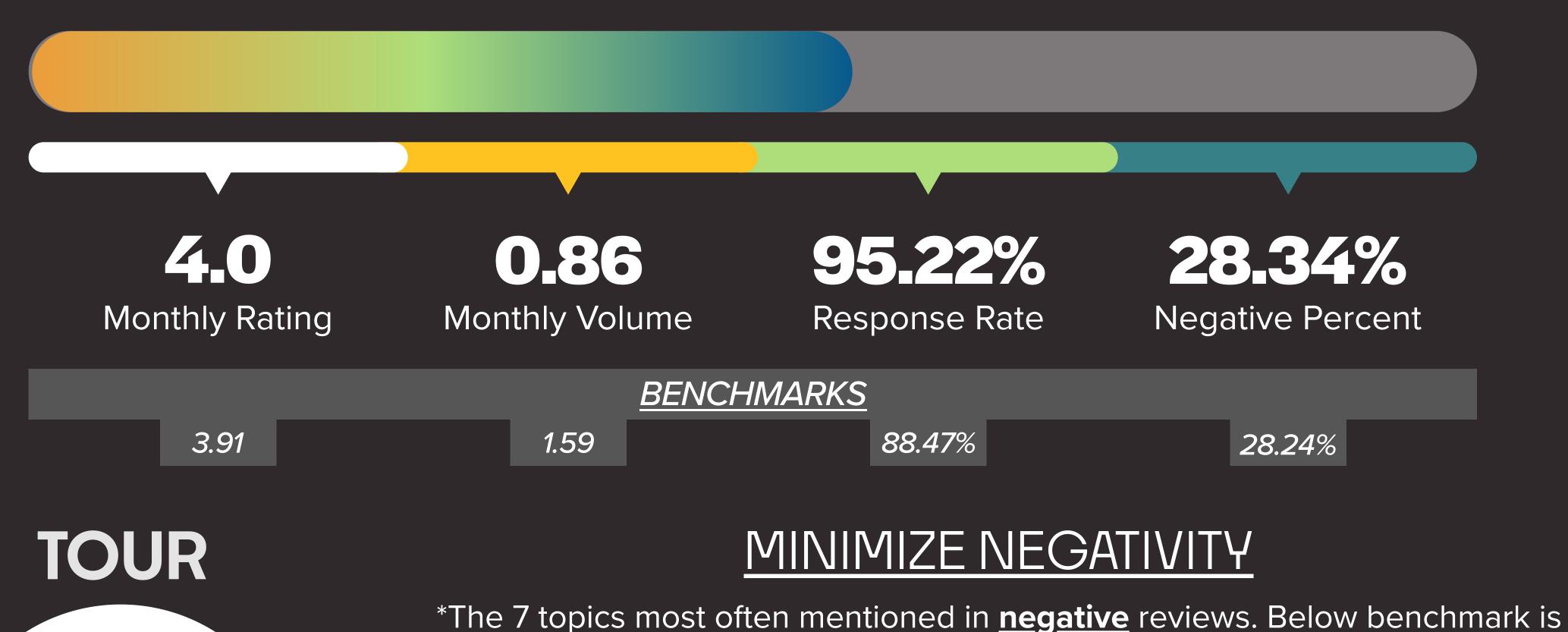


TOPIC COMPARISON TABLE

Percentage of reviews impacted by each topic being mentioned.



HEALTH SCORE: 56.64%



preferred, meaning the group has fewer negative mentions of each topic.

-22% below benchmark MAINTENANCE MANAGEMENT +13.7% above benchmark COMMUNICATION -28.5% below benchmark -37.5% below benchmark STAFF SAFETY/SECURITY -14% below benchmark **BILLING/FEES** -50.5% below benchmark +32% above benchmark PARKING

	5.5
MANAGEMENT	14.
MOVE OUT	0.70 5.5
MAINTENANCE	18
	2
MOVE IN	12.
	6.6
NOISE	1.86
	12.
MAINTENANCE STAFF	13.
	5.00
PESTS	0.47
FLJIJ	11.6
PARKING	2.79
	14.
FRIENDLINESS	5.8′
	0.00
CUSTOMER SERVICE	8.6
	9.4
NEIGHBORS	5.8
	15





MONTHLY RATING

MAINTENANCE

MAXIMIZE POSITIVITY

*The 7 topics most often mentioned in **positive** reviews. Above benchmark is preferred, meaning the group has more positive mentions of each topic.

STAFF

MAINTENANCE STAFF MAINTENANCE AMENITIES HELPFULNESS AESTHETICS

-29.4% below benchmark



LOCATION +39.8% above benchmark -2.6% below benchmark +32.2% above benchmark +92.4% above benchmark -7.2% below benchmark +8% above benchmark

PRICING

HELPFULNESS

STAFF

COMMUNITY

TOUR

PROFESSIONALISM

PROPERTY MANAGER

AMBIANCE

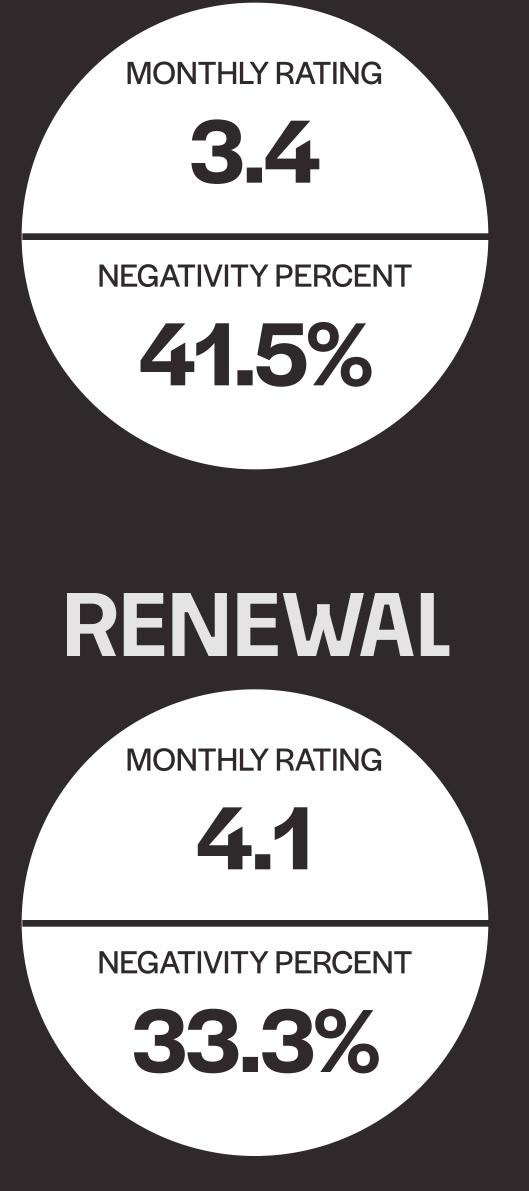
COMMUNICATION

AMENITIES

SAFETY / SECURITY

LOCATION

2.79% 8.89% 11.16% 0.56% 47.91% 12.78% 14.42% 1.67% 6.98% 0.56% 2.79% 1.67% 3.26% 2.78% 2.33% 0.00% 2.79% 16.11% 25.58% 3.89% 6.05% 13.33% **19.77**%



TOP 5 TOPICS ABOVE BENCHMARK

These are your standout topics. Of the 49 topics Widewail studied, your group outperforms industry benchmarks in these topics by a significant margin.

UNIT CONDITION

Mentioned in 12.6% of positive reviews

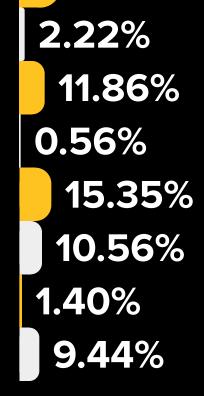
+391.3% above the industry benchmark

+229.1% above the industry benchmark

AESTHETICS

CLEANLINESS

RENT





MONTHLY RATING

2.3

NEGATIVITY PERCENT

71.4%

NEIGHBORHOOD

Mentioned in 7.4% of positive reviews

Mentioned in 25.6% AMENITIES of positive reviews +92.4% above the industry benchmark

CLEANLINESS

Mentioned in 15.3% of positive reviews +87.6% above the industry benchmark

COMMUNITY

Mentioned in 14.4% of positive reviews

+85% above the industry benchmark

