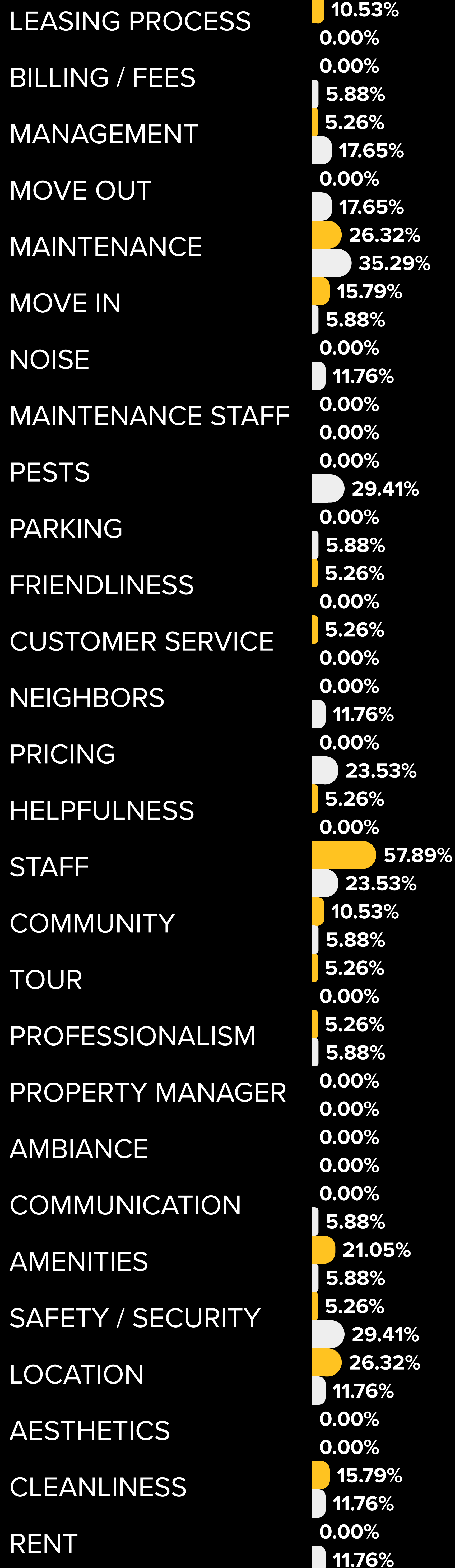
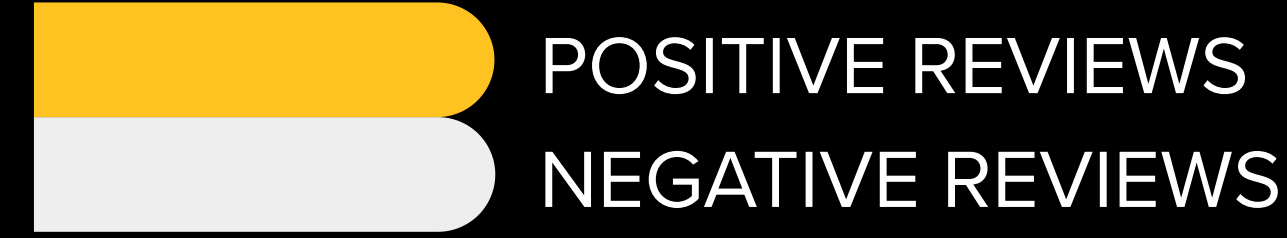


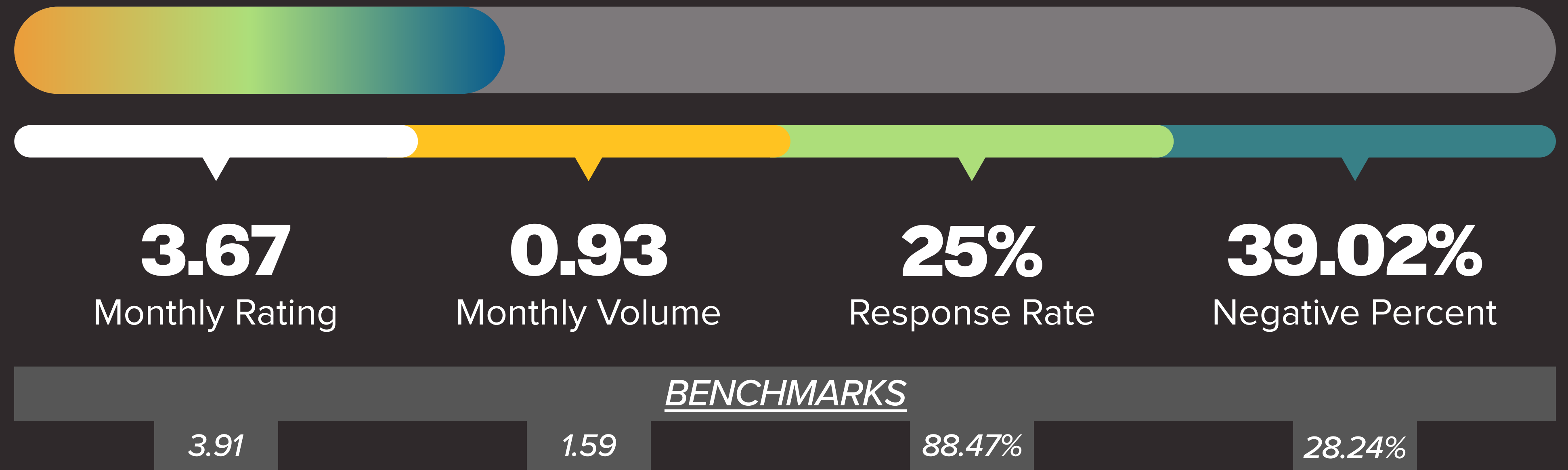
LIVEBE COMMUNITIES

TOPIC COMPARISON TABLE

Percentage of reviews impacted by each topic being mentioned.



HEALTH SCORE: 31.82%



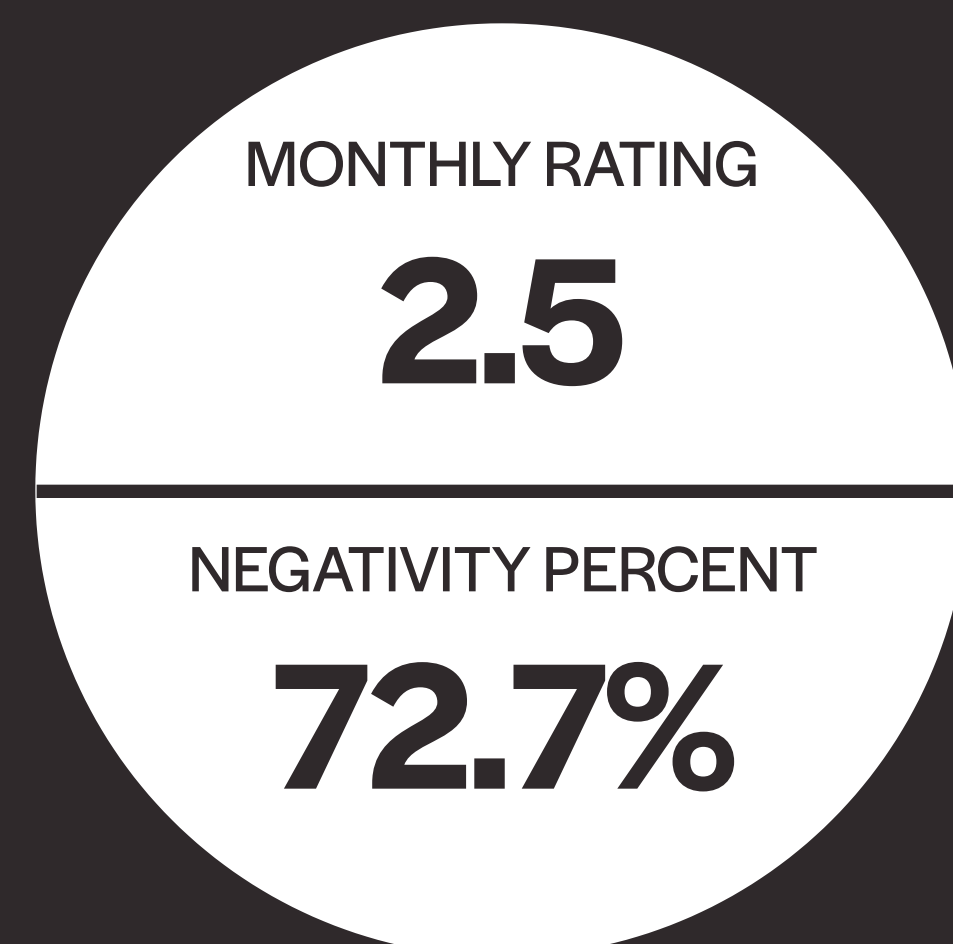
TOUR



MOVE-IN



MAINTENANCE



RENEWAL



MOVE-OUT



MINIMIZE NEGATIVITY

*The 7 topics most often mentioned in **negative** reviews. Below benchmark is preferred, meaning the group has fewer negative mentions of each topic.

| | | |
|-----------------|------------------------|---|
| MAINTENANCE | +1.1% above benchmark | ● |
| MANAGEMENT | -38.8% below benchmark | ● |
| COMMUNICATION | -73.9% below benchmark | ● |
| STAFF | +15.1% above benchmark | ● |
| SAFETY/SECURITY | +89.8% above benchmark | ● |
| BILLING/FEES | -47.6% below benchmark | ● |
| PARKING | -46.2% below benchmark | ● |

MAXIMIZE POSITIVITY

*The 7 topics most often mentioned in **positive** reviews. Above benchmark is preferred, meaning the group has more positive mentions of each topic.

| | | |
|-------------------|------------------------|---|
| STAFF | -14.6% below benchmark | ● |
| LOCATION | +86.2% above benchmark | ● |
| MAINTENANCE STAFF | No Reviews | ● |
| MAINTENANCE | +91.8% above benchmark | ● |
| AMENITIES | +58.3% above benchmark | ● |
| HELPFULNESS | -56.2% below benchmark | ● |
| AESTHETICS | No Reviews | ● |

TOP 5 TOPICS ABOVE BENCHMARK

These are **your** standout topics. Of the 49 topics Widewail studied, your group outperforms industry benchmarks in these topics by a significant margin.

| | | |
|----------------|--|--------------------------------------|
| UNIT CONDITION | Mentioned in 10.5% of positive reviews | +311.8% above the industry benchmark |
| CLEANLINESS | Mentioned in 15.8% of positive reviews | +93% above the industry benchmark |
| MAINTENANCE | Mentioned in 26.3% of positive reviews | +91.8% above the industry benchmark |
| LOCATION | Mentioned in 26.3% of positive reviews | +86.2% above the industry benchmark |
| AMENITIES | Mentioned in 21.1% of positive reviews | +58.3% above the industry benchmark |